



SEPTEMBER PRESIDENT/BUSINESS MANGER REPORT

On September 4 I met with CSSC Director Karen Ratigan to discuss some ideas for improving the morale and attendance in our offices. I'm always interested in anything that can help our members reduce their work life stress. The call center job is, in my opinion, the very hardest and most micro-managed position in the company, bar none. Union means quality, and our members do a better job than any vendor could. Hopefully we'll see some change in the atmosphere of the CSSC in the upcoming months.

On September 5 I attended the Central North Unit meeting in Syracuse and on September 6 I attended Northeast's Unit meeting in Menands. I enjoy these opportunities to talk to you face to face. Thank you for coming out to your local meeting and sharing your concerns with me.

September 11-13 was our IBEW Third District Progress meeting in Atlantic City. Our Recording Secretary, Georgette Romani is going to prepare a report on the conference. The Third District covers Pennsylvania, New York, Delaware and New Jersey. It was great to see our Brothers and Sisters from other areas and discuss the issues each local faces, especially in the Telecommunications field.

In Solidarity,

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Barbara Carson
President/Business Manager